



# Search for a WRNTY/SVC/SUBSCRIPTION - TERMS/COND Inquiry — Criteria

#### **Overview**

The Maintenance and Utilization (M&U) module WRNTY/SVC/SUBSCRIPTION — TERMS/COND Inquiry process provides the ability to search for Terms and/or Conditions of a Warranty, Service, or Subscription.

#### **Navigation**

Inquiries > WRNTY/SVC/SUBSCRIP > TERMS/COND > WRNTY/SVC/SUBSCRIPTION — TERMS/COND Search Criteria page

#### **Procedures**

Search for a WRNTY/SVC/SUBSCRIPTION - TERMS/COND Inquiry — Criteria

One or more of the Search Criteria fields can be entered to isolate the results. By default, all results are displayed. Selecting at any point of this procedure returns all fields to the default "All" setting.

1. In the Search Criteria box, choose which available field to use in the search.



- 2. Choose which Available Field(s) to use in the search.
  - **A.** The first Available Field(s) option (MAINT ACTIVITY NAME) automatically populates and is not editable.



#### Note

Adding another Available Field teria row.

automatically populates an additional search cri-

#### Note



Select to modify the fields used in the inquiry. The Fields Selection page opens.

- 3. Choose which Operands to use in the search.
  - **A.** Use to select the first Operands.
- 4. Choose which Search Value(s) to use in the search.
  - **A.** Use to select the first Search Value.

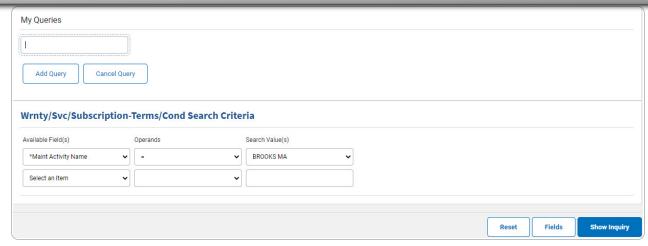
#### Remove an Available Field Row

- a. Use to select desired Available Field.
- b. Select Remove Filter Category . The desired row is removed.
- 5. Select show Inquiry . The Wrnty/Svc/Subscription Terms/Cond Inquiry Results page appears.

### Add a My Queries Inquiry

1. Select New Query . The page refreshes, and My Queries changes from a drop-down field to a text field.





- 2. Enter the Query Name in the field provided. This is a 90 alphanumeric character field.
- 3. Select Add Query . The Query and the information entered in the Search Criteria grid are added to My Queries. Select Cancel Query to disregard the Query.

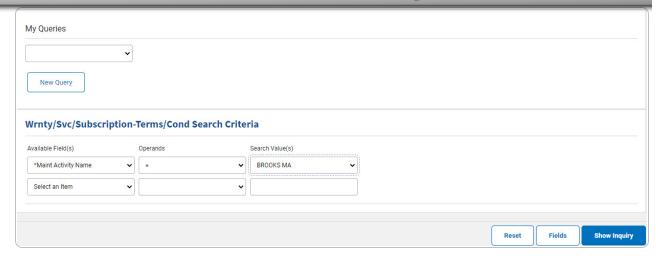
  Select Fields . The Wrnty/Svc/Subscription Terms/Cond Inquiry Select Fields page appears.
- 4. OR

Select Show inquiry - Results page appears.

#### **Select a My Queries Inquiry**

1. Use to select the desired saved query. The page refreshes, and the selected query information appears in the search criteria grid.





Select Fields . The Wrnty/Svc/Subscription - Terms/Cond Inquiry — Select Fields page appears.

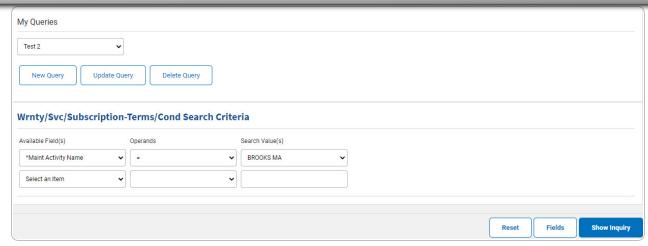
2. OR

Select Show Inquiry - Results page appears. The Wrnty/Svc/Subscription - Terms/Cond Inquiry - Results

#### **Update a My Queries Inquiry**

1. Use to select the desired saved query. The page refreshes, the search criteria fields change, and New Query is joined by Update Query and Delete Query. The selected query information appears in the search criteria grid.





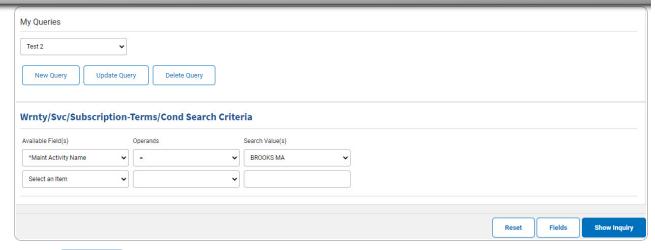
- 2. Select Update Query . The query information is updated.
  - Select Fields . The Wrnty/Svc/Subscription Terms/Cond Inquiry Select Fields page appears.
- 3. OR

Select Show inquiry . The Wrnty/Svc/Subscription - Terms/Cond Inquiry — Results page appears.

#### **Delete a My Queries Inquiry**

1. Use to select the desired saved query. The page refreshes, and led to select the desired saved query. The page refreshes, and led to select the desired saved query. The page refreshes, and led to select the desired saved query. The page refreshes, and led to select the desired saved query. The page refreshes, and led to select the desired saved query. The page refreshes, and led to select the desired saved query. The page refreshes, and led to select the desired saved query. The page refreshes, and led to select the desired saved query. The page refreshes, and led to select the desired saved query information appears in the search criteria grid.





2. Select Delete Query . The query information is removed.

#### **Revise the Fields for the Inquiry**

Select \_\_\_\_\_. The Wrnty/Svc/Subscription - Terms/Cond Inquiry — Select Fields page appears.





# Search for a WRNTY/SVC/SUBSCRIPTION - TERMS/COND Inquiry — Results

### **Navigation**

Inquiries > WRNTY/SVC/SUBSCRIP > TERMS/COND > Search Criteria > WRNTY/SVC/SUBSCRIPTION - TERMS/COND Inquiry Search Results page

#### **Procedures**

#### Export the WRNTY/SVC/SUBSCRIPTION - TERMS/COND Inquiry Results

Selecting at any point of this procedure removes all revisions and closes the page. **Bold** numbered steps are required.

1. Select to choose the print format (Excel, PDF, or Word). The procedure leaves the application based on the selection made.

Rows Retrieve	d = 51										
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Maint Activity	CAGE Cd	Cntrr Name	Cntr Nbr	Cntr Use Cd	Cntr Type Cd	Divy Ord Nbr	CLIN	SLIN	Asset Id	Stock Nbr	Equip Pool Id
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BROOKS MA	01PC6	ACME INCORPORATED MARK	ABCDEFG123457	М	NDF						
BROOKS MA	01PC6	ACME INCORPORATED MARK	123ABC456EFGH	В	NDF						
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BROOKS MA	01PC6	ACME INCORPORATED MARK	CH012399B9999	Р	DCF				BROOKS000120	839757589092	
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BROOKS MA	0N080	INTUIT	N0001815C0151	L	DCF						
BROOKS MA	1CLHR	ABSOLUTE HOME SERVICES	n0001891a1234	W	DOF		4567	89			
BROOKS MA	1CLHR	ABSOLUTE HOME SERVICES	N0001801A22201	W	DCF		1234	22			
BROOKS MA	1JAS5	JASON	HOWELLS1	M	CSA						
BROOKS MA	1JA\$5	JASON	HOWELLS1	M	CSA				LLJH00007	4710LLJH00007	JH
BROOKS MA	1JASS	JASON	HOWELLS2	W	CSA				LLJH00007	4710LLJH00007	JH
BROOKS MA	1JDB1	JD ENTERPRISES	12345678A0123	P	DCF		1234	56	JDA12345008	JDS12345	J4
BROOKS MA	5TYW3	CHEVROLET MOTORS	N92T3812C0001	W	DCF				SAT11M900015	2350SAT11METPRO	
BROOKS MA	5TYW3	CHEVROLET MOTORS	N92T3B12C0001	W	DCF				SATMUW00110	6545014964831	68
BROOKS MA	5TYW3	CHEVROLET MOTORS	N92T3812C0001	W	DCF				SATMUW00120	6545014964831	68
BROOKS MA	7HLT1	HOLTRYS LANDSCAPING	12345678A0123	W	DCF	99999999999999	0001	01			
BROOKS MA	71118	BOBALOU INC	12345678	M	CSA						
BROOKS MA	8ACT0	ACTION INTERNATIONAL	n0001891b2345	P	DOF		6789	12			
BROOKS MA	8ADD0	ADD ENTERPRISES INC	n0001891e3456	S	DCF		7890	12			
BROOKS MA	8D007	FORD MOTOR COMPANY	N0001888R1234	M	DCF						
BROOKS MA	80007	FORD MOTOR COMPANY	JG00019989999	M	DOF						
BROOKS MA	ADDDJ	TRISH	N0001854A3422	M	DCF						
BROOKS MA	ADDDJ	TRISH	N0001854A3422	M	DOF		5678	90			
BROOKS MA	ADODJ	TRISH	XP201910H1201	M	DCF		1234	33			
BROOKS MA	ADODJ	TRISH	XP201910H1202	М	DOF		1234	22			
BROOKS MA	ADODJ	TRISH	XP201910H1203	M	DOF		1234	44			
BROOKS MA	ADODJ	TRISH	XP201910H1204	M	DOF		1234	33			
BROOKS MA	ADODJ	TRISH	XP201010H1205	M	DCF		1234	33			
BROOKS MA	ADODJ	TRISH	jud007	M	CSA		-204				
BROOKS MA	ADODJ	TRISH	jud008	M	CSA						
BROOKS MA	ADDDJ	TRISH	TDR001	M	CSA						
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BROOKS MA	CB998	JOE BLOW	patri01 J800009909999	M M	DCF	010000	0001				
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4		03/22/2023 13.41 For Official Use On		1 of 2							
									Cancel		



Note

To reach the optional fields, refer to the Wrnty/Svc/Subscription - Terms/Cond Inquiry — Field Selection page.

2. Select Cancel . The Wrnty/Svc/Subscription - Terms/Cond Inquiry — Criteria page appears.

#### **Search the Results**

- 1. Select the empty field Find | Next
- 2. Enter the characters or words to search. *Entries are not case sensitive*.
- 3. Select for the entry. The entry appears highlighted in the file.
- 4. Select Next to find the next matching value. This feature is available if multiple results are found.

#### View the WRNTY/SVC/SUBSCRIPTION - TERMS/COND Detail

Select the desired WRNTY/SVC/SUBSCRIPTION - TERMS/COND row. The **Wrnty/Svc/Subscription - Terms/Cond Inquiry Detail — Clause Row** page appears.



# Select Fields for the WRNTY/SVC/SUBSCRIPTION - TERMS/COND Inquiry

#### **Navigation**

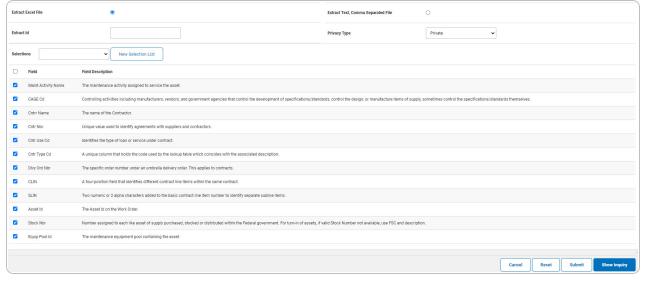
Inquiries > WRNTY/SVC/SUBSCRIP > TERMS/COND > Search Criteria > WRNTY/SVC/SUBSCRIPTION - TERMS/COND Inquiry Fields Selection page

#### **Procedures**

#### **Choose the Extracted Inquiry File Details**

Selecting at any point of this procedure removes all revisions and closes the page, whereas selecting returns all fields to the default "All" setting. **Bold** numbered steps are required.

1. Select . The Wrnty/Svc/Subscription - Terms/Cond Inquiry page appears.



- **2.** Choose the desired file type:
  - Click \( \subseteq \) to select Extract Excel File. The extracted file on the **View Inquiry Extract** page is an .XLS file.



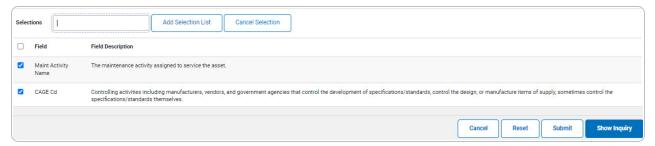
OR

Click to select Extract Text, Comma Separated File. *The extracted file on the* **View Inquiry Extract** page is a .CSV file.

- 3. Enter an unique identifier in the Extract ID field provided. This adds the identifier to the link on the **View Inquiry Extract** page, and does not change the file name.
- 4. Use to select the Privacy Type.

#### Add a Selection List

1. Select New Selection List . The page refreshes, and Selections changes from a drop-down field to a text field.



Selecting at any time from this point of the procedure removes all revisions and returns My Selections to a drop-down field.

2. Select Add Selection List . The page refreshes, and the selected list is added. Add Selection List is replaced by Update Selection List and Delete Selection List .

Select for small volumes of data. The Wrnty/Svc/Subscription - Term-s/Cond Inquiry — Results page appears.

OR

3.

Select for large volumes of data. The Wrnty/Svc/Subscription - Terms/Cond Inquiry Transaction Status page appears.



#### **Use a Predetermined Field Selection List**

1. Use to display the Selection List.



Select for small volumes of data. The Wrnty/Svc/Subscription - Term-s/Cond Inquiry — Results page appears.

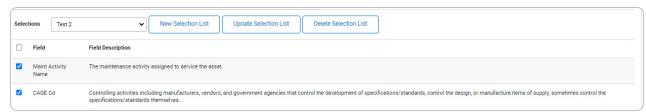
2. **OR** 

Select for large volumes of data. The Wrnty/Svc/Subscription - Terms/Cond Inquiry Transaction Status page appears.



#### **Update a Selection List**

1. Use to select the desired Selection List. *The page refreshes, the search criteria fields* change, and New Selection List is joined by Update Selection List and Delete Selection List.



- 2. Select Update Selection List . The page refreshes.
  - Select for small volumes of data. The Wrnty/Svc/Subscription Term-s/Cond Inquiry Results page appears.
- 3. **OR**

Select for large volumes of data. The Wrnty/Svc/Subscription - Terms/Cond Inquiry Transaction Status page appears.

#### **Delete a Selection List**

1. Use to select the desired Selection List. *The page refreshes, the search criteria fields change, and* New Selection List is joined by Update Selection List and Delete Selection List.



2. Select Delete Selection List . The page refreshes and the list is immediately deleted.

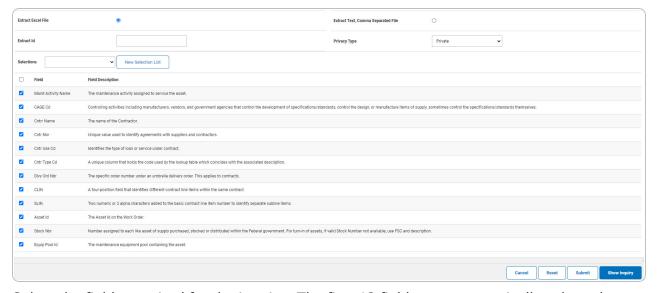


#### Modify the Fields Used for the Inquiry

Selecting at any point of this procedure removes all revisions and closes the page. **Bold** numbered steps are required.

One or more of the Search Criteria fields can be entered to isolate the results. By default, all results are displayed. Selecting at any point of this procedure returns all fields to the default "All" setting.

1. Select . The Wrnty/Svc/Subscription - Terms/Cond Inquiry page appears.



2. Select the fields required for the inquiry. *The first 12 fields are automatically selected.* 

#### Note



The number of fields selected determines the amount of data returned from the database. The more data returned, the longer the inquiry takes.

Select for small volumes of data. The Wrnty/Svc/Subscription - Term-s/Cond Inquiry — Results page appears.

3. **OR** 





Select for large volumes of data. The Wrnty/Svc/Subscription - Terms/Cond Inquiry Transaction Status page appears.







# View the WRNTY/SVC/SUBSCRIPTION - TERMS/COND Inquiry Detail — Clause Row

#### **Navigation**

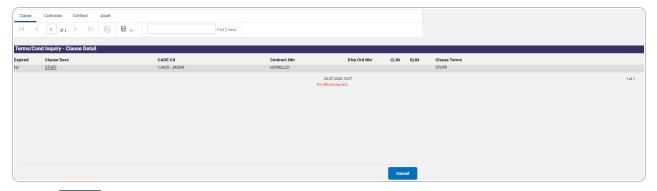
Inquiries > WRNTY/SVC/SUBSCRIP > TERMS/COND > Search Criteria > Search Results > Inquiry Row hyperlink > WRNTY/SVC/SUBSCRIPTION - TERMS/COND Inquiry Detail —Clause Row hyperlink

#### **Procedures**

Export the WRNTY/SVC/SUBSCRIPTION - TERMS/COND Inquiry Detail — Clause Row

Selecting at any point of this procedure removes all revisions and closes the page. **Bold** numbered steps are required.

1. Verify the Clause Detail Row.



- 2. Select to choose the print format (Excel, PDF, or Word). The procedure leaves the application based on the selection made.
- 3. Follow the prompts provided by the computer.

Select . The Wrnty/Svc/Subscription - Terms/Cond Inquiry — Criteria page appears.

4.



15



OR

Select the Clause Row hyperlink. *The Wrnty/Svc/Subscription - Terms/Cond Inquiry Detail — Clause* page appears.

OR

Select the Contractor tab. *The Wrnty/Svc/Subscription - Terms/Cond Inquiry Detail — Contractor* page appears.

OR

Select the Contract tab. The Wrnty/Svc/Subscription - Terms/Cond Inquiry Detail — Contract page appears.

OR

Select the Asset tab. *The Wrnty/Svc/Subscription - Terms/Cond Inquiry Detail — Asset page appears*.

- 1. Select the empty field Find | Next
- 2. Enter the characters or words to search. *Entries are not case sensitive*.
- 3. Select Find to search for the entry. The entry appears highlighted in the file.
- 4. Select Next to find the next matching value. This feature is available if multiple results are found.



# View the WRNTY/SVC/SUBSCRIPTION - TERMS/COND Inquiry Detail — Clause

#### **Navigation**

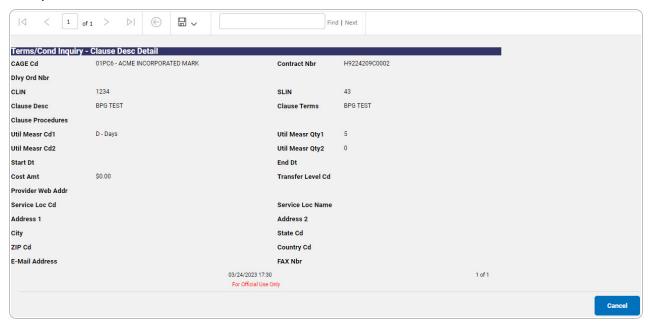
Inquiries > WRNTY/SVC/SUBSCRIP > TERMS/COND > Search Criteria > Search Results > Inquiry Row hyperlink > Clause Row hyperlink > WRNTY/SVC/SUBSCRIPTION - TERMS/COND Inquiry Detail — Clause page

#### **Procedures**

Export the WRNTY/SVC/SUBSCRIPTION - TERMS/COND Inquiry Detail — Clause

Selecting at any point of this procedure removes all revisions and closes the page. **Bold** numbered steps are required.

1. Verify the Clause Detail tab.





- 2. Select to choose the print format (Excel, PDF, or Word). The procedure leaves the application based on the selection made.
- 3. Follow the prompts provided by the computer.
- 4. Select Cancel . The Wrnty/Svc/Subscription Terms/Cond Inquiry Detail Clause Row page appears.

- Select the empty field Find | Next |
- 2. Enter the characters or words to search. *Entries are not case sensitive*.
- 3. Select Find to search for the entry. *The entry appears highlighted in the file.*
- 4. Select Next to find the next matching value. This feature is available if multiple results are found.



# View the WRNTY/SVC/SUBSCRIPTION - TERMS/COND Inquiry Detail — Contractor

#### **Navigation**

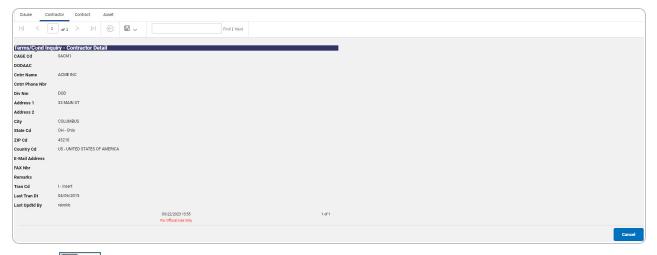
Inquiries > WRNTY/SVC/SUBSCRIP > TERMS/COND > Search Criteria > Search Results > Inquiry Row hyperlink > Clause Detail > Contractor tab > WRNTY/SVC/SUBSCRIPTION - TERMS/COND Inquiry Detail — Contractor page

#### **Procedures**

Export the WRNTY/SVC/SUBSCRIPTION - TERMS/COND Inquiry Detail — Contractor

Selecting at any point of this procedure removes all revisions and closes the page. **Bold** numbered steps are required.

1. Verify the Contractor Detail tab.



- 2. Select to choose the print format (Excel, PDF, or Word). The procedure leaves the application based on the selection made.
- 3. Follow the prompts provided by the computer.



Select . The Wrnty/Svc/Subscription - Terms/Cond Inquiry — Criteria page appears.

4.

OR

Select the Contract tab. *The Wrnty/Svc/Subscription - Terms/Cond Inquiry Detail — Contract page appears*.

OR

Select the Asset tab. *The Wrnty/Svc/Subscription - Terms/Cond Inquiry Detail — Asset page appears*.

OR

Select the Clause tab. *The Wrnty/Svc/Subscription - Terms/Cond Inquiry Detail — Clause Row* page appears

- Select the empty field Find | Next
- 2. Enter the characters or words to search. *Entries are not case sensitive*.
- 3. Select Find to search for the entry. The entry appears highlighted in the file.
- 4. Select Next to find the next matching value. This feature is available if multiple results are found.





# View the WRNTY/SVC/SUBSCRIPTION - TERMS/COND Inquiry Detail — Contract

#### **Navigation**

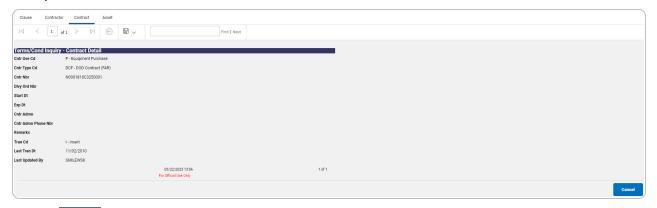
Inquiries > WRNTY/SVC/SUBSCRIP > TERMS/COND > Search Criteria > Search Results > Inquiry Row hyperlink > Clause Detail > Contract tab > WRNTY/SVC/SUBSCRIPTION - TERMS/COND Inquiry Detail — Contract page

#### **Procedures**

Export the WRNTY/SVC/SUBSCRIPTION - TERMS/COND Inquiry Detail — Contract

Selecting at any point of this procedure removes all revisions and closes the page. **Bold** numbered steps are required.

1. Verify the Contract Detail tab.



- 2. Select to choose the print format (Excel, PDF, or Word). The procedure leaves the application based on the selection made.
- 3. Follow the prompts provided by the computer.

Select . The Wrnty/Svc/Subscription - Terms/Cond Inquiry — Criteria page appears.

4.



OR

Select the Asset tab. *The Wrnty/Svc/Subscription - Terms/Cond Inquiry Detail — Asset page appears*.

OR

Select the Clause tab. *The Wrnty/Svc/Subscription - Terms/Cond Inquiry Detail — Clause Row* page appears

OR

Select the Contract tab. *The Wrnty/Svc/Subscription - Terms/Cond Inquiry Detail — Contract* page appears.

- 1. Select the empty field Find | Next
- 2. Enter the characters or words to search. *Entries are not case sensitive*.
- 3. Select Find to search for the entry. The entry appears highlighted in the file.
- 4. Select Next to find the next matching value. This feature is available if multiple results are found.





# View the WRNTY/SVC/SUBSCRIPTION - TERMS/COND Inquiry Details — Asset

#### **Navigation**

Inquiries > WRNTY/SVC/SUBSCRIP > TERMS/COND > Search Criteria > Search Results > Inquiry Row hyperlink > WRNTY/SVC/SUBSCRIPTION - TERMS/COND Inquiry Detail — Asset page

#### **Procedures**

Export the WRNTY/SVC/SUBSCRIPTION - TERMS/COND Inquiry Details — Asset

Selecting at any point of this procedure removes all revisions and closes the page. **Bold** numbered steps are required.

1. Verify the Asset Detail tab.



- 2. Select to choose the print format (Excel, PDF, or Word). The procedure leaves the application based on the selection made.
- 3. Follow the prompts provided by the computer.

Select . The Wrnty/Svc/Subscription - Terms/Cond Inquiry — Criteria page appears.

4. OR

Select the Contract tab. *The Wrnty/Svc/Subscription - Terms/Cond Inquiry Details — Contract page appears*.



OR

Select the Contractor tab. *The Wrnty/Svc/Subscription - Terms/Cond Inquiry Details — Contractor* page appears.

OR

Select the Clause tab. *The Wrnty/Svc/Subscription - Terms/Cond Inquiry Details — Clause Row* page appears.

- 1. Select the empty field Find | Next
- 2. Enter the characters or words to search. *Entries are not case sensitive.*
- 3. Select Find to search for the entry. *The entry appears highlighted in the file.*
- 4. Select Next to find the next matching value. This feature is available if multiple results are found.